Terms and Conditions

GauSaver

These terms and conditions govern the use of the GauSaver (the "Calculator") provided by Bombela Concession Company ("we," "us," or "our"). By accessing or using the GauSaver, you agree to be bound by these terms and conditions.

Terms and Conditions

1. The Gautrain GauSaver is provided for informational purposes only. This platform (GauSaver) was developed to assist users to compare the approximate cost of driving a private motor vehicle to using Gautrain services. The input data used to develop the formulae and ultimately the output data generated by this platform is retrieved from third partes, defined below:
   - Travel time and distance data is based on Google Maps
   - Fuel prices are as per South African Petroleum Industry Association (SAPIA)
   - Maintenance costs are based on Automobile Association of South African Revenue Service (SARS) rates
2. GauSaver calculates the approximate travel costs of a single user.
3. GauSaver calculates approximate travel costs of either a single or return trip.
4. Essentially the GauSaver calculates approximate Gautrain and motor vehicle travel costs between Gautrain stations.
5. Gautrain travel cost depicted by the GauSaver is inclusive of a rail user daily parking rate, currently at R24.00.
6. The GauSaver does not account for parking fees outside of Gautrain facilities.
7. Whilst we make every effort to ensure the accuracy of the information/output data provided by the GauSaver, the Bombela Concession Company (RF) (Pty) Ltd, Gautrain management Agency, Bombela Operating Company (Pty) Ltd, Bombela Maintenance Company (Pty) Ltd (we) and their respective shareholders, directors, employees, subcontractors, agents and/or affiliates in whole or part, cannot guarantee the accuracy or completeness of the information/output data.
8. Users acknowledge that the cost of driving a private motor vehicle between the same two points may vary on various factors such as the fuel efficiency of the particular motor vehicle, fuel prices, parking fees, and individual driving habits.
9. The input data used to develop the GauSaver only provides for costs associated to petrol and diesel-fuelled vehicles. It does not provide for   electric and hybrid vehicles given that the majority of motor vehicles on the roads are currently either petrol or diesel-fuelled vehicles.
10. The GauSaver is provided on an "as is" and "as available" basis, without any warranties or representations of any kind, expressed or implied. We do not warrant the uninterrupted use of the platform.
11. To the fullest extent permitted by law, we shall not be liable for any damages, losses, or expenses arising out of or in connection with the use of the GauSaver, including but not limited to direct, indirect, incidental, consequential, or punitive damages.
12. The GauSaver may include links to third-party websites or services for additional information or resources. We do not endorse or guarantee the accuracy, reliability, or suitability of any third-party content, products, or services.
13. The GauSaver, including all content, features, and functionality, is owned by the Bombela Concession Company and is protected by intellectual property laws. Users agree not to reproduce, modify, distribute, or exploit the GauSaver its content without our prior written consent from the Bombela Concession Company.
14. By using the GauSaver you acknowledge and consent to the collection of your location data, including the start and end Gautrain stations input for the comparison of your travel costs. This information is used solely for the purpose of generating cost estimates and potentially improving the functionality of the GauSaver.
15. We reserve the right to modify or revise these terms and conditions at any time without prior notice. Users are responsible for regularly reviewing these terms and conditions to ensure compliance with the latest version.
16. Gautrain currently offers a free bag wrap service at Sandton station for its passengers travelling to OR Tambo International Airport by train. The GauSaver takes the current cost estimate to wrap a single piece of luggage at R100.00 each into account.

Please contact us on toll-free 0800 428 87246 (0800 GAUTRAIN), daily from 05h30 to 20h00, if you have any questions or concerns about these terms and conditions or related to the GauSaver.

By using the GauSaver, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

How does the GauSaver work?
Step 1 – Users are to access the GauSaver through the Gautrain website at www.gautrain.co.za

Step 2 – Entering relevant input data:
Once on the GauSaver page, users will be prompted to enter relevant information, for example:
- Start Gautrain Station: Users will enter the station or location where they intend to start their journey.
- End Gautrain Station: Users will enter the station or location where they intend to end their journey.
- Vehicle Fuel type: Users will select either petrol or diesel
- Value of vehicle: Users will enter an estimate of the value of the motor vehicle
- Average kilometres driven: Users will enter the average monthly kilometres driven
- Monthly insurance premium: Users will enter their monthly car insurance premium
- Time of day: Users will choose either peak or off-peak periods.
- **Note:**
  In keeping with the Gautrain schedule, the Peak period is between 06h00 and 08h00 and between 15h00 and 18h30
  The Off-peak period is before 06h00 and between 08h30 and 15h00 and between 15h00 and 18h30
- Gautrain free bag wrap service at Sandton station: Up to a maximum of 4 bags, users may select the number of bags that they intend to have wrapped for free at the Gautrain Sandton Station.

Step 3 – Generating travel cost estimates
- Once the required information/input data is entered, users may initiate the calculation process by clicking the "calculate" button.
- The GauSaver will automatically retrieve relevant data from third parties such as Google, to finalise the calculation.

Step 4 – Viewing results - Once the calculation is complete, users may be presented with the results with comparative costs between driving a private motor vehicle and using Gautrain services.

Step 5 – Should users wish to change any of their input data, they will be required to click on the "re-calculate" button to allow a re-fresh.